

PENTAX PocketJet™ Service Plans

Select from Three Great Service Plans to Meet Your Individual Needs!

Standard 1-Year Warranty

- Standard 1-Year Warranty **FREE!**

During the first year of ownership, Pentax will repair or replace, at its option, any PocketJet unit or accessory (excluding battery and Pentax Paper*) which malfunctions due to failure of parts or workmanship. Owner must call Pentax for a Return Material Authorization (RMA) number, then send the unit postpaid to Pentax, with proof of purchase. Pentax will fix or replace the malfunctioning unit and return it to the owner postpaid. (See reverse side for more details).

*Battery and Pentax Paper have a 90-day warranty from original purchase.



1-Year Hot Swap Upgrade

You will receive a free 1-year Hot Swap Service Plan if you fill out and return the registration card below within 30-days of purchase or for only \$29.95 if you apply more than 30 days after purchase. With this special Hot Swap Upgrade, upon failure of any PocketJet or accessory (excluding battery and Pentax Paper), you simply call Pentax, provide a valid credit card number to insure shipment, and we will, without additional charge, send you a replacement unit via overnight delivery in the U.S. You must return the malfunctioning unit to Pentax in the postpaid shipping container provided. Note, if the malfunctioning unit is not returned within 30 days of receipt of the replacement unit, your credit card will be charged for the replacement unit.

- 1-Year Hot-Swap Warranty **FREE!**

3-Year Hot Swap Upgrade

For longer-term needs, you can purchase the same Hot Swap Service listed above for an additional term (first year of ownership plus an *additional two years*) instead of only one year. You must, however, sign up within the first year of ownership. (See reverse side for more details)

- 2-Year Hot Swap Extension **Only \$49.95!**

Detach Here, mail lower half, and retain upper half for your records.

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PENTAX PocketJet™ Service Plans Registration

Name _____ Company Name (if applicable) _____

Address _____ E-mail Address _____

City _____ State/Province _____ Zip/Postal Code _____ Phone _____

Place of Purchase _____ Date of Purchase _____ Serial Number (from bottom of printer) _____

Check Warranty Plan Selection	
<input type="checkbox"/> Standard 1-Year Warranty	No Extra Charge
<input type="checkbox"/> 1-Year Hot Swap Upgrade (Valid in US only)	No Extra Charge or \$19.95*
<input type="checkbox"/> 3-Year Hot Swap Upgrade	\$49.95 US**

Check Payment Option	
<input type="checkbox"/> Make check payable to Pentax Imaging Company	
<input type="checkbox"/> MasterCard	<input type="checkbox"/> Visa
<input type="checkbox"/> Diner's Club	<input type="checkbox"/> American Express
Card No. _____	
Expiration Date _____	
Date _____	

Signature _____

*Must send in registration card within 30 days of purchase for free upgrade.

**Must apply within 1st year of ownership.

You can also call 1-800-877-0155 and apply for either of the Hot Swap Programs over the telephone!

To help us serve you better, please answer the following questions:

Was your PocketJet a personal or corporate purchase?
 Personal Corporate

What type of industry are you in? (please be specific)?

What is your job function (purchasing, sales, engineering)?

What is the primary application for your PocketJet (estimates, contracts, reports, invoices, etc. Please be specific)?

What were the top three factors in your purchase of a PocketJet?

<input type="checkbox"/> Size	<input type="checkbox"/> Weight	<input type="checkbox"/> Ease of Use
<input type="checkbox"/> Cost	<input type="checkbox"/> Complete System	<input type="checkbox"/> Print Quality
<input type="checkbox"/> Other-please specify _____		

What features would you add to improve the PocketJet?

PENTAX PocketJet™ Service Plan Details

Standard 1-Year Warranty



1. Term - The Standard Warranty is effective for 12 months from the original date of purchase. Failure to return this card will not diminish your warranty rights.
2. Service Agreement - Customer must call Pentax Customer support for a Return Merchandise Authorization (RMA) number. Upon prepaid return of any malfunctioning unit, Pentax will repair or replace, at its option, such unit and return it, postpaid, to the owner.
3. Equipment Changes - Service coverage applies only to unmodified equipment or products modified by authorized personnel.
4. Exclusions - 12 month warranty covers printer and accessories only. Separate warranties cover the battery and Pentax Paper (90 days from original purchase).
Warranty service does not include damaged, modified, or misused equipment. Such equipment is subject to standard repair charges. Only available in the continental US.
5. Identification - Pentax shall be allowed to place identification marks on equipment covered under this agreement.
6. Pentax Responsibility Limits - Pentax shall not be liable for incidental, special, direct, indirect, or consequential damages. Its total liability is limited to actual damages up to \$1,000.00 or the cost of the product, whichever is less.
7. Ownership - The customer represents that they are the owner of the equipment or they have authority from the owner to order warranty service.
8. Controlling Laws - This agreement will be governed by the laws of the State of Colorado.
9. Force Majeure - Pentax is not responsible for any failure to render service due to strikes, fire, flood, other acts of God, or causes beyond its control.
10. Assignment - Pentax may assign this agreement and it's rights to any parent, subsidiary, or affiliate.

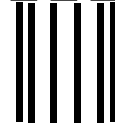
Customer Support (800-877-0155 or 303-799-8000) - 8 am to 5 pm Mountain Time

Hot-Swap Warranty Details

1. Term - The 1-Year Hot Swap Upgrade covers printer and accessories and is effective for the first year of ownership. The 3-Year Hot Swap Upgrade is in effect for the first 3 years of ownership.
2. Service Agreement - Pentax agrees to provide service coverage Monday through Friday, 8am to 5pm Mountain Time in its Golden, Colorado or other designated repair facility. Hot Swap service includes overnight replacement, to U.S. destinations only, of any malfunctioning unit covered under this agreement when Customer notifies Pentax of malfunctioning unit and provides a valid credit card number to insure shipment. Pentax will ship Customer a replacement unit, whereupon Customer ships malfunctioning unit back to Pentax in the same shipping container under an assigned RMA number. Any replaced units become the property of Pentax.
3. Equipment Changes - Service coverage only applies to unmodified equipment or product with modifications performed by authorized repair personnel.
4. Exclusions - Hot Swap Warranty Service does not include the following: a) Electrical work external to the equipment or maintenance of accessories, alterations, attachments, or other devices not furnished by Pentax. b) Repair of damage or increase in service time caused by, but not limited to, any deviation from circuit or structural machine design unless provided by Pentax; installation or removal of original features or any modification, whenever any of the foregoing is provided by other than Pentax. c) Repair of damage or increase in service time resulting from failure to provide a suitable installation environment as described in the User's Guide for the equipment. d) Repair of damage or increase in service time attributable to the use of the equipment for any purpose other than that for which the equipment was designed. e) Hot Swap Warranty Service is only available in the Continental United States. f) Batteries. g) Pentax Paper.
5. Identification - Pentax shall be allowed to place identification marks on equipment which is covered under this agreement.
6. Pentax Responsibilities - Pentax shall not be liable for any incidental, special, direct, indirect, or consequential damages, or loss of profits or income. Pentax' liability to Customer for damages from any cause whatsoever and regardless of the form of actions, including negligence, is limited to actual damages up to \$1,000.00 or the cost of the product, whichever is less.
7. Amendments - Except where stated herein, this Agreement may be modified by Pentax within 30 days following written notice to the Customer. Customer may terminate the Agreement within 30 days of receiving the Agreement modifications by providing written notice to Pentax. Should Customer elect to terminate the Agreement, a pro-rata share of payments received by Pentax will be refunded to Customer.
8. Ownership - Customer represents and warrants that they are the owner of the equipment for which they shall order repair service, or if not the owner, that they have the authority from the owner to order such service.
9. Controlling Laws - This Agreement will be governed by the laws of the State of Colorado and constitutes the complete and exclusive Statement of Agreement superceding all oral and written communications and any prior agreement between the parties relating to this matter. The terms of this Agreement will prevail notwithstanding any variance with the terms of any present or future orders from the Customer for machine repair. The term Agreement as used herein, includes any future written amendments, modifications, or supplements made in accordance herewith.
10. Force Majeure - Pentax is not responsible for any failure to render service due to strikes, fire, flood, other acts of God, or any other causes beyond its control.
11. Assignment - Pentax may assign this Agreement and its rights to any parent, subsidiary, or affiliate. This Agreement may not be assigned by Customer.
12. Termination - Either party may terminate the Agreement at any time for failure to comply with any of its terms and conditions. Pentax reserves the right to terminate warranty service immediately in the event Customer is in default under any term of the agreement. Should the Agreement be terminated for any reason, no monies will be refunded to Customer. The Agreement, at Pentax's sole option, will terminate immediately and all charges due hereunder will become immediately due and payable in the event that Customer makes an assignment for the benefit of creditors, or a voluntary, or involuntary petition is filed by or against Customer under any law having for its sole purpose the adjudication of a Customer's bankruptcy or the reorganization of Customer.
13. Total Agreement - Customer acknowledges that they have read the Agreement, understand it, and agree to be bound by its terms and conditions. Further, Customer acknowledges that this Agreement is the complete and exclusive statement of the Agreement between the parties, which supercedes all proposals or prior Agreements, oral or written, and all other communications between the parties relating to the subject matter of the Agreement.

Detach here, mail lower half, and retain upper half for your records.

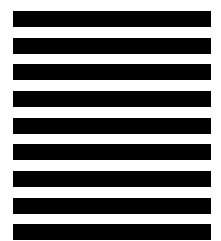
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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 9 GOLDEN, CO

POSTAGE WILL BE PAID BY ADDRESSEE



Pentax Imaging Company
Attn: Customer Support
600 12th Street, Suite 300
GOLDEN, CO 80401-9921

